SUMMARY OF CONTRACT REQUEST TO THE HEALTH COMMISSION

Contractor Lavender Youth Recreation and Information Center (LYRIC)		Division/Section		SFHN - Primary Care					
	mornation center (ETIGO)		Exec. Adminis	strator	Alice Ch	en, MD	The		
Address	127 Collingwood Street San Francisco, CA 94114		DPH Administrator Program Administrator		Bill Blum AS				
					Beth Nea	ary	Phone	none 628-206-7679	
Contact Jodi Schwartz, Executive Director		Contract Analyst				Kristine Ly Pl		554-2778	
amount of sgender nor	approval of a new contract with the 3784,000 which includes a 12% continuous and conforming youth, for the period Coole X Non-Profit Diversity Div	ingency,	to provide p	eer navi ough Ju	gation serv	ices for tra	nsgend		
X New Renewal Mod			X Sole Source - Approval Date:				6/2	2/17 (21.42)	
	of years DPH has been doing busine	Prior '	his organizat <u>Fransaction</u> (new)	Pro	18+ posed Tran 0/16/17-06/			nnualized ifference*	
Funding	Sources:			_					
General Fund (10/16/17-06/30/18)			\$)	\$140,00	0		\$140,000	
General Fund (07/01/18-06/30/19)			\$()	\$140,00	\$140,000			
General Fund (07/01/19-06/30/20)			\$0			0		\$140,000	
General Fund (07/01/20-06/30/21)			\$0			0	, Comment	\$140,000	
General Fund (07/01/21-06/30/22)			\$(\$0 \$140,000			\$140,000		
12% Contingency Amount			\$0	\$0 \$84,000			\$84,000		
CONTRACTUAL TOTAL			\$(\$0 \$784,000			-	\$784,000	
TOTAL P	ROGRAM		\$()	\$784,00	0	~	\$784,000	
Contract FTE				2		0		2.0	
PROPOSED: Mode(s) of Service & Unit of Service Definition				No. Of Clien Duplicate X Unduplic		Numbe Of Units	er	Unit Cost	
Peer Navigation Hours				15		2,808		\$49.86	

Explanation of Service:

The primary objective of this contract is to provide Peer Navigators in order to assist transgender and gender non-conforming youth (ages 12-24) in San Francisco navigate health care options.

Transgender and gender non-conforming youth encounter multiple barriers to accessing and navigating health care and behavioral health services. These obstacles include: lack of safe/welcoming environments, a space to explore healthcare options, providers who lack knowledge of services or gender affirming health care (i.e. competency), insurance coverage status which excludes needed services, inadequate resources to address mental health concerns, and a lack of continuity and support from the community. Due to all of these factors, youth need knowledgeable, skilled, and trustworthy allies who can guide them as they navigate the health care system. Within DPH, Peer Navigation services have shown positive results in advancing personal wellness goals and increasing patient satisfaction with health care outcomes and these youth could greatly benefit from this resource.

Main Functions of the two Peer Navigator positions funded through this contract:

- Peer Navigator(s) act as a coach, working with youth to help them define, achieve and maintain individualized goals
- Community engagement and education about Peer Navigator services
- Engagement activates to connect youth to Peer Navigator(s)
- Navigators assist and guide youth with (including but not limited to):
 - o Make/Accompanying youth to medical appointments
 - o Helping youth communicate with medical/behavioral health professionals, as needed
 - O Assisting with follow-up as necessary (lab, tests, prescriptions)
 - o Helping with other supports as necessary
- Assistance and support with and thru gender affirming surgery

Monitoring Report/Program Review & Follow-Up:

The contract services will be monitored by the Department as required.

The SFDPH Program Administrator will be responsible for assessing and tracking all information related to the accomplishment of the project.

Nondiscrimination and Cultural Competency:

The Department will work closely with the contractor to ensure that their cultural competency plan is current and in compliance with Departmental procedures.

Listing of Board of Directors and Executive Director:

Lisa McIntire, Board Co-Chair	Alexander Cook				
John Viet, Board Co-Chair	Barbara Lin				
Rebecca Goodstein, Secretary	Amos Lim				
Robin Abad Ocubillo, Treasurer	Julia H. Rhee				

Recommendations:

The Department recommends approval of this contract.